



## **“Mattering in Hospital – Dementia Care®” a 2 day In - House Workshop**

### **Real Culture Change in Hospitals Matters**

*“ My whole approach, way of thinking and way of responding has totally changed thanks to Dementia Care Matters ”*

This In – House course is focused on achieving culture change, skills and a dignity agenda on Acute Wards and Old Age Psychiatry wards for people experiencing a dementia.

Designed for Managers, Nurses, Therapy Staff and Health Care Assistants who wish to positively focus their work on hospital wards supporting people living with a dementia

Participants from other hospital services are welcome in transferring this course into their own work role.

**A 2-day In- House course in 2 x 1 days**

[www.dementiacarematters.com](http://www.dementiacarematters.com)

**“ Two years on from Compassion in Practice spreading the 6Cs – Care, Compassion, Competence, Communication, Courage and Commitment, this course will focus on how dementia care experience matters.”**

*Dr David Sheard*

**This In- House course will enable participants to explore the ‘Feelings Matters Most’ approach and its implementation on hospital wards in achieving a positive culture of dementia care.**

### **Course Facilitators**



**Dr David Sheard**



**Gwen Coleman**

***“ David’s beliefs, values, boundless energy and passion have driven changes that to many were only a dream. His herculean effort has revolutionised the culture of care nationally and internationally.”***

**UK Care Personality of the Year**  
(16<sup>th</sup> National Care Awards )

**Dementia Care Matters works with the School of Health and Social Care, University of Surrey, UK**

## Features

**This In-House course in dementia care provides positive skills for staff on hospital wards:**

- Learn a simple qualitative observational method (Quality of Interactions Schedule) to appraise quality of life and quality of service on hospital wards.
- Adopt the Traffic Light approach in relation to people 'living with a dementia' expressions.
- Train in how to evaluate and shift the culture of care across 5 types of interaction within a hospital ward.
- Implement the '50 Point Nursing Checklist – Nurses Matter in Dementia Care.'
- Measure quality of outcomes of patient experience using Dementia Care Matters 7 Indicators.

## Benefits

**Learn from the NHS experience of Commissioners bringing in Dementia Care Matters to evaluate hospital acute wards in terms of quality dementia care.**

## Content

*“ As nurses we are in a privileged position, enabling people experiencing a dementia to live a full life, by seeing the complete person. We also have the opportunity to heal the heart, mind, soul and body of the people we care for, their families and ourselves.*

*People living with a dementia may forget our name and what we look like, but they will never forget how we made them feel today. ”*

**On this course you will learn about:**

- **Improving peoples lived experience on wards in terms of positive dementia care.**
- **Using Dementia Care Matters 'Look Checklist' to improve the ward as a dementia specific environment.**
- **Communicating with people at different 'stages of dementia' in hospital and learning ways to connect.**
- **Occupying people living with a dementia in ward bays through innovative activity ideas.**
- **Measuring individual patient well-being and ill- being using validated tools.**
- **Reducing peoples' expression of 'behaviors' on hospitals wards – through recipes that work.**

For more information please contact our Office:

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For information about an in-house course specific to your organisation please contact our Brighton office:  
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