



Leading edge person centred and relationship focussed dementia care

Dementia Care Matters brings 17 years of experience to provide a learning programme of 3 Diploma Level Courses covering key areas crucial to dementia care: **Core Skills, Leadership and Training.**

Courses are awarded a **ReQ mark** - *Recognising educational Quality*, awarding successful participants with academic credit at University Surrey or University Brighton.

Diploma Level: Person Centred Dementia Care Skills in Dementia Care Matters model.



Linked to the Qualification and Credit Framework (QCF) – Levels 2 & 3
Dementia related qualifications

Benefit from:

- Exploring the "Feelings Matter Most"™ approach to dementia care.
- Shifting towards a positive culture of care.
- Appraising your service against Dementia Care Matter's steps.
- Learning how to measure Quality of Life outcomes.
- Applying a person centred philosophy towards staff teams.
- Creating a foundation in relationship centred care.
- Applying the skills within six practice based modules:
 1. Learning the language of dementia,
 2. Providing meaningful occupation – "The Butterfly Approach™"
 3. Fostering well-being
 4. Interpreting behaviours
 5. Developing later stage dementia care
 6. Responding to intimacy needs.

Dementia Care Matters Membership **FREE** for 1 year

University Accredited National Programme 2012-2013

Why participate? Quality of life is what really counts for all of us. Dementia Care Matters strongly believe 'feelings matter most' in any relationship. This emphasis transforms services and can enhance quality of life for people living with a dementia, their families and those who support them. Grasp what it takes to transform your dementia care service and achieve the outcomes that really matter.

If you attend the course and successfully complete the assessment you will be able to gain Academic Credits with either the University of Brighton or the University of Surrey.

Course details:

Trainers:

David Sheard, Chief Executive /Founder

Peter Priednieks, Director / Senior Consultant

Daren Felgate, Consultant Trainer

Sally Knocker, Consultant Trainer

Gillian Brooks, Consultant Trainer

Jenny Mackenzie, Senior Consultant Nurse

Duration:

13 days over one year

Assessment:

Optional academic assignment to gain university credits

Materials:

Extensive materials provided through website access; comprising 12 modules of supporting tools, authored by David Sheard (Dr).

Cost:

UK: £1,495 + VAT (special offer 3 for 2)

Ireland: 1500 Euros (discounts available for bookings over 5)

Locations:

London, Bristol, Dublin, Birmingham Cardiff & Cork.

See *Course Calendar* for dates of all courses.

Details & booking form available on our website: www.dementiacarematters.com





Diploma Level: Leadership Matters in Dementia Care

Management implementation of best practice in person centred dementia care.

“The changes happening in our homes are astonishing, the results speak for themselves.” (Operations Director)



Benefit from:

- Learning leadership skills on achieving culture change.
- Knowing how to achieve 36 Quality of Service / Quality of Life Outcomes.
- Measuring your service against national indicators of quality.
- Focussing on what being an “attached” new culture leader means.
- Gaining knowledge how Dementia Care Matter’s develops “Butterfly Services.™”
- Being shown how to implement Dementia Care Matter’s 12 step model.
- Developing yourself as an internal Consultant within your organisation.
- Know how to implement as a leader the Diploma Level course (core skills) in Person Centred Dementia Care.

Suitable for:

- Senior staff responsible for inspiring staff teams to provide leading edge person centred dementia care.
- People who have already completed the Core Skills course – “Diploma level: Person Centred Dementia Care”

Why participate?

Improving dementia care requires a significant amount of creativity, a set of firmly-held values and feeling-based beliefs and commitment to a shared vision. Maintaining the momentum of culture change can be challenging. Old habits are hard to break. It is easy to return to a task based orientation that has long been engrained in our culture of care. Dementia care needs inspiring Leaders.

If you attend the course and successfully complete the assessment you will be able to gain academic credits at either Level 3 or M with either the University of Brighton or the University of Surrey.

Course details:

Duration:

5 days attended study in two parts
5 days self study

Assessment:

Optional academic assignment to gain university credits

Materials: Full supporting manual.

Trainers:



Peter Priednieks, Director / Senior Consultant



Daren Felgate, Consultant Trainer.



**Inspirational overview by David Sheard,
Chief Executive / Founder**

Location: Central London

Cost: £895 + VAT

Location: Dublin

Cost: 995 Euros

Also available in-house

For a full set of the next course dates see Course Calendar.

Details & booking form available on our website: www.dementiacarematters.com





Diploma Level: Training Matters in Dementia Care.

“Dementia Care Matters is far more than a Training Company; it is a Change Agent, a Motivator and Critical Friend.” (Home Owner, Manager)



Benefit from:

- Learning and practising how to deliver dementia care training that really matters.
- Shifting the focus as a trainer from awareness training to learning, training and coaching that achieves direct service improvement.
- Designing a dementia care training workshop at different levels of need.
- Receiving helpful feedback on your training and facilitation skills.
- Knowing how to facilitate the adult learning cycle in dementia care learning.
- Growing your own personal skills development in being a trainer.

Suitable for:

- People with a role in providing training and service development in a dementia care setting.
- Freelance trainers.

Why participate?

Being a dementia care trainer requires an understanding of the ethics, values and principles of dementia care training, the development of skills in facilitation and a clear grasp of person centred care in practice. However, dementia care trainers need to be able to demonstrate how to turn training into action, how to coach individuals and how to lead service development changes. This workshop programme will provide an overview of best practice in achieving this.

If you attend the course and successfully complete the assessment you will be able to gain academic credits at either Level 3 or M with either the University of Brighton or the University of Surrey.

Course details:

Duration: 8 days attended study in 4 parts
2 days self study

Assessment:

- Trainers written assignment completed after Day 4 of workshop
- Practical facilitations skills assessment during days 5 & 6 of workshop
- Optional academic assignment to gain university credits.

Materials: "Growing: Training that works," authored by David Sheard and supporting documents.

Trainers:



Peter Priednieks, Director / Senior Consultant



Daren Felgate, Consultant Trainer.

Location: Central London

Cost: £1,195 + VAT

Location: Dublin

Cost: 1400 Euros

Also available in-house

For a full set of the next course dates see Course Calendar.

Details & booking form available on our website: www.dementiacarematters.com



Course Calendar 2012 - 2013

Diploma Level: Person Centred Dementia Care

Unit	BRISTOL	Unit	
1:	13 & 14 Sept	7:	14 March
2:	4 October	8:	11 April
3:	15 Nov	9:	16 May
4:	13 Dec	10:	6 June
5:	17 January	11:	4 July
6:	13 February	12:	25 July

Unit	CARDIFF	Unit	
1:	8 th + 9 th Nov	7:	9 th May
2:	6 th Dec	8:	13 th June
3:	10 th January	9:	11 th July
4:	7 th February	10:	12 th Sept
5:	7 th March	11:	10 th October
6:	18 th April	12:	7 th November

Unit	DUBLIN	Unit	
1:	20 & 21 Nov	7:	9 May
2:	13 Dec	8:	13 June
3:	17 January	9:	4 July
4:	21 February	10:	5 September
5:	14 March	11:	3 October
6:	11 April	12:	7 November

Unit	BIRMINGHAM	Unit	
1:	21 & 22 Nov	7:	8 May
2:	14 December	8:	5 June
3:	9 January	9:	5 July
4:	6 February	10:	11 Sept
5:	20 March	11:	9 October
6:	10 April	12:	13 November

Unit	LONDON	Unit	
1:	16 & 17 January 2013	7:	10 July
2:	13 February	8:	11 Sept
3:	13 March	9:	8 October
4:	10 April	10:	13 November
5:	15 May	11:	10 December
6:	12 June	12:	15 January

Unit	CORK	Unit	
1:	28 Feb + 1 March 2013	7:	5 September
2:	28 March	8:	3 October
3:	25 April	9:	31 October
4:	23 May	10:	28 November
5:	20 June	11:	9 January 2014
6:	18 July	12:	6 February

Diploma Level: Leadership Matters in Dementia Care

London 2013	
Part one	Part two
Dates TBC	Dates TBC

Dublin 2013	
Part one	Part two
Dates TBC	Dates TBC

Diploma Level: Training Matters in Dementia Care

London 2012 - 2013			
Part one	Part two	Part three	Part four
14 + 15 November	23 + 24 January 2013	20 + 21 March 2013	15 + 16 May

Dublin 2012 - 2013			
Part one	Part two	Part three	Part four
27 + 28 November	29 + 30 January 2013	27 + 28 March	21 + 22 May

BOOKING FORM

Please complete in block capitals and return one form per participant.

COURSE: **Diploma** **Leadership** **Training**

DUBLIN **LONDON** **BIRMINGHAM** **BRISTOL** **CARDIFF** **CORK**

Participant details:

Name _____

Job Title _____

Organisation _____

Site Name _____
(If Applicable)

BUSINESS Address:

Postcode _____ Business Tel/Fax _____

Business Email Address

HOME Address

Postcode _____ Home Tel/Mobile _____

Home Email Address

Important: ✓ Please indicate your preferred email address for information to be sent to you including: Course joining instructions, updates, and correspondence relating to your assignments and results.

Special Requirements (i.e. Mobility) _____

On receipt of satisfactory booking and payment details, Dementia Care Matters will forward confirmation of your reserved places(s). Full confirmation and joining instruction will be provided one month prior to the course commencement date, upon receipt of full payment.

Please return booking and payment form to:

Dementia Care Matters
Ground Floor, St Georges House
34-36 St Georges Road, Brighton, BN2 1ED
Tel / Fax 01273 242335
Email: admin@dementiacarematters.com



PAYMENT FORM Please complete in Block Capitals	
Place(s) and course	
I would like to book _____ place(s).	
Course Title: _____	
Course Location: _____	
OPTION 1: Payment by Cheque	
<input type="checkbox"/> I enclose a cheque for £_____ (Please add VAT of 20%)	
<input type="checkbox"/> I enclose a cheque for Euros _____	
Please make cheques payable to Dementia Care Matters Ltd.	
Option 2: Please send an invoice to:	
Name: _____	
Position: _____	
Invoice Address: _____	
Postcode: _____ Email: _____	
Purchase Order Number : _____ <small>(if required)</small>	
Cancellation Policy / Terms and Conditions	
<p>A refund of fees (less 25% administration fee) will only be made for cancellations made in writing and received by Dementia Care Matters 28 days before the event. No refunds will be made for cancellations received within 28 days of the event and failure to attend after confirming a booking will be subject to the same terms. In the event of any course cancellation by the organisers this will be rescheduled and Dementia Care Matters will have no liability for the participants travel or accommodation costs. Dementia Care Matters reserves the right to substitute trainers if the need arises.</p>	
Authorised Signature must be obtained to reserve your place(s)	
<input type="checkbox"/> I have read and agree to the above cancellation terms.	
<input type="checkbox"/> I confirm the above booking and authorise payment	
Authorised Signature:	Date:

Please return booking and payment form to:

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