

## **Dementia Care Matters first National Conference in Ireland. Dublin – 20 September 2011**

### **Quality of Life Matters in Dementia Care in Ireland**

Join Dr David Sheard and Dementia Care Matters UK team for this exciting, pioneering day in advancing person centred and relationship focused dementia care.



**Opened by Tracey Cooper, Chief Executive, HIQA:**  
this conference will enable Directors, Managers, Nurses and Care Staff to benefit from:

- knowing what person centred dementia care looks, sounds and feels like
- achieving Quality of Life outcomes in dementia care homes
- inspiring teams on how to implement the Butterfly™ approach
- growing training that works on a daily basis
- being able to create magic in people's lives
- transforming dementia care in Ireland

Also launching in Ireland, David Sheards 6<sup>th</sup> publication in the Feelings Matter Most series:

*'Achieving : real outcomes in dementia care homes'*

Our definitive guide to person centred and relationship focused dementia care presented in an easy to follow guide.



**Keynote presentations by:**

Dr David Sheard, Chief Executive and Founder of Dementia Care Matters. Visiting Senior Fellow, University of Surrey

**Workshops led by Dementia Care Matters team members to include:**

- Learning the language of dementia
- Being a Star™ dementia care training
- Leading quality of service and quality of life outcomes
- Filling up the environment – the Butterfly™ approach
- Responding to feelings and ‘behaviours’ using the Traffic Light™ and the Rescuing Approach™

**Venue:** The Louis Fitzgerald Hotel, Newlands Cross, Dublin

**Timings:** 9.30am arrival – 10.00am start – 4.00pm finish

**Cost:** €125

**To book places please complete and return the attached booking/payment form to:**

**Dementia Care Matters,**

**29 Bloomsbury Place, Brighton, BN2 1DB, England**

**Telephone/fax +44 1273 242 335 – email: [admin@dementiacarematters.com](mailto:admin@dementiacarematters.com)**

**Dublin Conference Booking Form**  
**20 September 2011**  
**To book a place please complete all sections in Block Capitals**

Number of places	Cheques
<input type="checkbox"/> I would like to book _____ place(s).  Total amount €.....Euros	<input type="checkbox"/> I enclose a cheque for  €____.____ made payable to:  <b>Dementia Care Matters Ltd.</b>

Delegate details:

Name 1: .....

Organisation .....

Tel: .....

Email : .....

Name 2: .....

Organisation: .....

Name 3: .....

Organisation .....

Tel: .....

Email: .....

Name 4: .....

Organisation .....

Tel: .....

Email: .....

**Invoice address details (please complete below) :**

**Name:** \_\_\_\_\_

**Job Title:** \_\_\_\_\_

**Organisation** \_\_\_\_\_

**Invoicing Address:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Telephone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_

**Authorised signature must be obtained to reserve a conference place.**

I confirm the above booking and authorise payment:

**Authorised Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Confirmation Signature Required**

**Cancellation and changes:**

A refund of fees (less 25% administration fee) will only be made for cancellations made in writing and received by Dementia Care Matters 28 days before the event. No refunds will be made for cancellations received within 28 days of the event and failure to attend after confirming a booking will be subject to the same terms.

In the event of any course cancellation by the organisers this will be rescheduled and Dementia Care Matters will have no liability for the participants travel or accommodation costs. Dementia Care Matters reserves the right to substitute trainers if the need arises. Dementia Care Matters reserves the right to change the cost in response to exchange rates.

- I have read and agree to the above cancellation terms.

**Signature:**

(signed by authorised personnel as above.)

**Date:**