

## Learn the language of dementia.

We all live in a bubble, the key is knowing how to join someone else in theirs!

Help staff to enter the same bubble with people living with a dementia, learn how to not be in a separate bubble and the importance of not bursting a person's bubble.

- ✓ Learn new communication skills.
- ✓ Grasp how to become an interpreter.
- ✓ Practice finding the meaning behind words.
- ✓ Understand that people living with a dementia will increasingly communicate their feelings through language that is not always literal.
- ✓ Create real outcomes for CQC and commissioners.

***“This day really helped me take a step back and consider ways that we communicate with people every day – I know now we often get it wrong but I feel confident that the team can take a fresh approach.”***  
(course participant)

### **“Feeling based communication skills”**

**One day workshop linked to new QCF Dementia related qualifications; that introduces staff to person centred communication methods**

**Available in-house from only £750 + VAT & expenses.**

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