

Expressions of behaviour

Help staff understand that the behaviours expressed by people living with a dementia are a way of communicating and expressing a need and feelings.



- ✓ Work through a set of 'recipes' on how to respond to "behaviours"
- ✓ Understand links between behaviour, needs and feelings.
- ✓ Explore links between life histories and behaviours.
- ✓ Practice finding the meaning behind behaviours.
- ✓ Develop strategies to remove negative language and controlling care and how to focus on positive responses.
- ✓ Create real outcomes for CQC and commissioners.

"The whole team agree that today has forced us to look at people's behaviours through new eyes – we want to support each other better and eliminate all negative responses. "

(Home Manager and course participant)

"Seeing behaviours as natural feelings."

One day workshop linked to new QCF Dementia related qualifications; staff learn positive ways to respond to people's feelings and behaviours.

Available in-house from only £750 + VAT & expenses.

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